

## **Pick-up of Full containers from Temporary Storage Warehouse ATO**

As from 2021 all full containers that arrive at the ATO terminal, only can leave ATO when a valid clearing document is presented.

This means that the ATO terminal at Antwerp will block these containers by arrival and only will release the containers for pick-up when the MRN number of the clearing document is known.

To assure a correct Customs administration we need to know the correct MRN number and the type of document (T1, EX, IMA etc..).

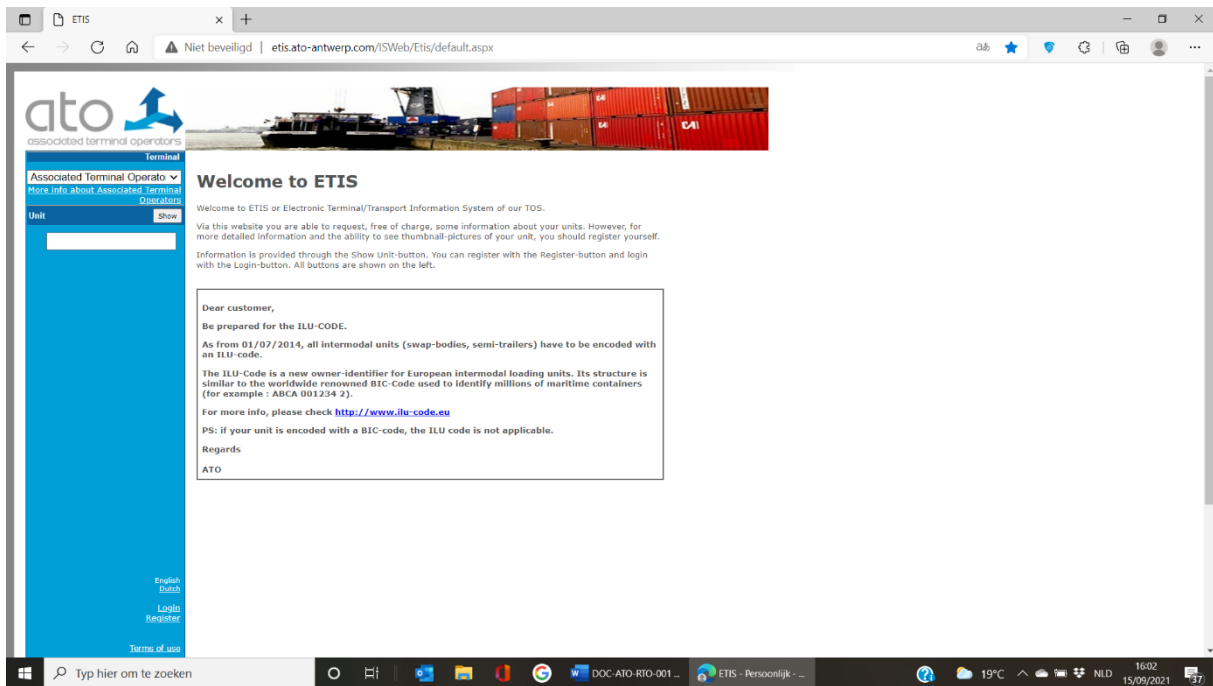
We ask all expeditors, establishing these clearing documents, to registrate as soon as possible on the following ATO website : [etis.ato-antwerp.com](https://etis.ato-antwerp.com)

You only need to registrate once! After registration you are able to load up continuously the MRN document numbers.

**From the 30 of May 2022 the screen in ETIS has changed for enabling internal controls of our Temporary Storage Warehouse.**

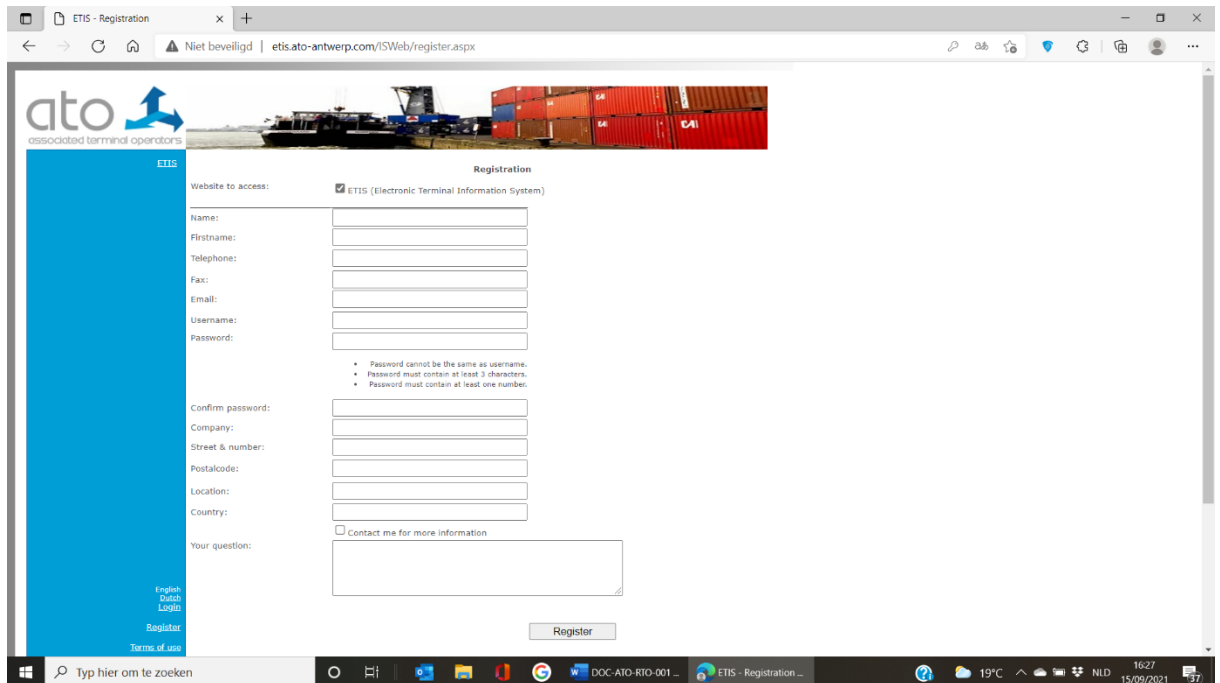
**On the screen you have to add now more details (number of collis, Gross weight and previous transport document number) and you have to add the concerned customs document.**

# 1. Registration



Just click at the left side on “Register”

# 2. Fill in the registration form

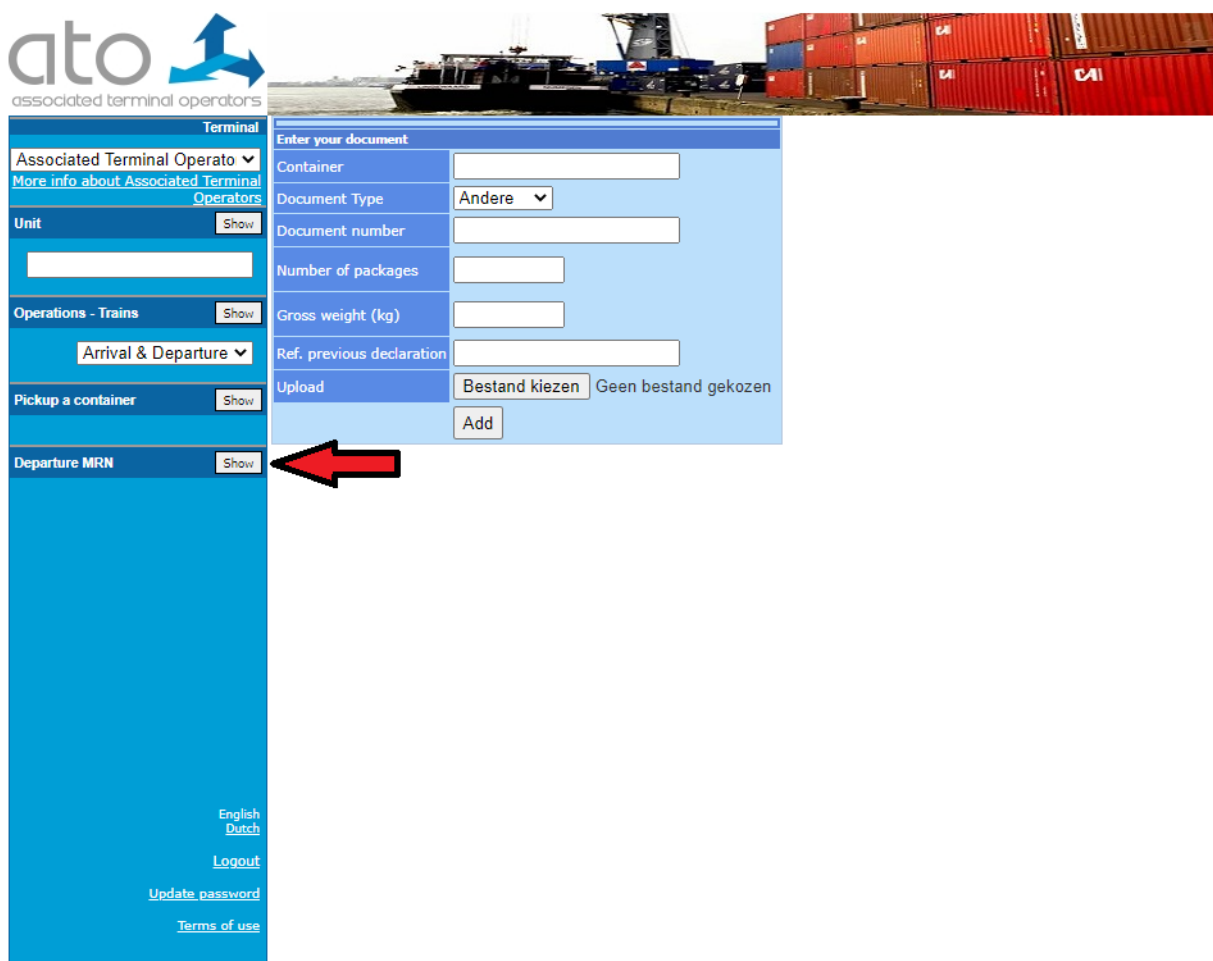


**3. After registration, ATO receives automatically a message and will grant a permission.**

*Remark: to grant this permission an operator needs to intervene – this happens not immediately and can take a short while*

A validation number will be generated that is necessary to Log in for the first time with your Username and Password.

The next time you want to load up document numbers, you only have to Log in and then you will see the next screen.



The “expeditor” has to fill in container number, type of document, MRN number, number of collis, Gross weight, the previous declaration and he has to upload the concerned customs document.

Introducing the valid documents will automatically create a release of the container.

## Responsibles at ATO

Problemw with the ETIS registration: EMAIL [etis@ato-antwerp.com](mailto:etis@ato-antwerp.com)

General questions : Nick Jolley Terminal manager  
TEL 03/540 86 65  
EMAIL [nick.jolley@ato-antwerp.com](mailto:nick.jolley@ato-antwerp.com)

Customs questions Egemen Sahin Quality manager  
EMAIL [quality@ato-antwerp.com](mailto:quality@ato-antwerp.com)

Operational questions Pregate TEL 03/376 07 00 en 01

Entrance gate TEL 03/540 86 66

EMAIL [bookings@ato-antwerp.com](mailto:bookings@ato-antwerp.com)